

012345

Bond number #BONDNUMBEROur reference Intlbond#ADDRESSEE
#ADDRESS LINE 1
#ADDRESS LINE 2
#ADDRESS LINE 3
#ADDRESS LINE 4
#POSTCODE

#ISSUEDATE

Dear #TITLE_SURNAME

We wrote to you on 06 February 2026 to let you know Fidelity will soon be moving the administration of your bond to Standard Life International. We're planning to complete the move around 11 May 2026.

Before the move takes place, there will be a period when the availability of some services you'd normally expect will be limited, such as making transactions.

A reminder of what this means for your investment(s)

If you're invested in Fidelity platform fund(s), your bond will move off platform. However, your bond will remain invested in the same fund(s) unless we have written to you to let you know this is not possible. After the move, the custody of your funds will move to Standard Life International and continue to be held as mutual funds.

If you're invested with a third party such as a Discretionary Investment Manager or a Bank Deposit, there will be no impact to your investments because these are already held by Standard Life International. This means the trading restrictions noted below do not apply to you.

Fidelity fund trading restrictions

From 27 April 2026 until your funds are moved to Standard Life International there will be some restrictions to your bond.

During this period, you won't be able to:

- X Buy, sell or switch funds
- X Gift part of your bond to someone else

We expect these restrictions to be in place for around two weeks. Standard Life International will write to you once the move is complete and restrictions have been lifted.

However, you will still be able to:

- ✓ Withdraw cash held in your bond bank account
- ✓ Receive any regular withdrawals already set up on your bond
- ✓ Add money to your bond; either as an increment or to cover charges and withdrawals. Increments will be held in the product cash account until restrictions are lifted

What do you need to do?

- **If you are happy with the planned changes**, you don't need to do anything. We'll take care of moving the administration of your bond to Standard Life International. They will write to you to confirm that your bond has changed administration, confirming new contact details and how to sign up to their online servicing

OR

- **If you don't want us to move your bond**, you will need to surrender your bond with Fidelity before 24 April 2026. Fidelity cannot continue to administer your bond after this date, so this is not an available option

If you're unsure about the changes you should speak to your financial adviser. If you don't have an adviser, you can find one online at moneyhelper.org.uk/choosing-a-financial-adviser

If you have any queries, please contact your advisor or call us on **0800 358 4060** or **+44 203 100 7073**. We are open Monday to Friday, 8.30am to 5.30pm. Call charges will vary. Please have your account details to hand whenever you contact us by telephone.

Yours sincerely

Your Fidelity Team

Accessibility and support

We offer a range of formats to help you manage your plan.

- 👁️ Visually impaired – large print, braille or audio CD formats.
- A** Hearing or speech impaired – go to relayuk.bt.com for more information.
- o Website accessibility – check your device settings for accessibility options.

Call us on **0345 606 0098** to manage your choice. Call charges will vary.

For more about the help and support we can give you, go to standardlife.co.uk/help or scan the QR code.



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