

**You'll  
now receive  
your documents  
by post.**



Hi Mr X,

Your adviser has switched you to paper communications. You'll now receive your account documents by post again.

There's nothing you need to do. We've made this change for you.

#### **Why some customers prefer going online**

- **Faster delivery:** documents are available the day we send them.
- **24/7 access:** search and view older correspondence anytime.
- **Better security:** no sensitive documents sent by post, less risk of fraud.
- **Less paper:** reduces waste and supports a more sustainable future

#### **If you decide you'd prefer to go paperless**

You can change your preferences and switch back to paperless whenever you like. Just speak to your adviser or log in to your online account. You can also change your email address online and update your personal details.

If you need any more support, contact your adviser or give us a call. We're here to help.

Yours sincerely,

**Your Fidelity Team**